



How to manage flood risk by preventing frozen pipes and thawing pipes safely.

By: Willis Towers Watson

Even if you have not experienced frozen pipes in the past, sudden cold snaps may cause pipes to freeze or burst. This guide will help you identify systems at risk and provides information to minimize the risk and safe ways to thaw frozen pipes.

Pipes commonly subject to freezing include:

- Garden hose connections and outdoor hose bibs
- Water supply lines in unheated or minimally heated spaces, including:
 - Basements
 - Crawl spaces
 - Attics
 - Garages
 - Maintenance buildings
 - Temporary/modular buildings
 - Irrigation or lawn sprinkler lines
 - Supply lines to pools, spas, ponds and fountains
 - Pipes run along exterior walls that are not well insulated

You can prepare for the possibility of freezing pipes. Most importantly, identify the main water shut-off valve(s) for the building and make others aware of it in case you are not there.

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