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Issue: #47



Claims Has Another Successful Audit!

This year, NJSIG went out for an RFP for our annual claim audit. RHB Consulting was selected by NJSIG's Board of Trustees and the audit commenced earlier this month. There were over 200 files reviewed for the 7/13-6/14 year and the reviewer found that we were in compliance with our Claims Administration Procedures. Claim closing is aggressive, our subrogation recoveries were good, diaries are well documented and supervisor instructions were detailed. RHB also indicated that our reserve redundancy was consistent with previous years.

We are very pleased to share these impressive results with you. The Claim Department's goal is to continue to make our districts and brokers proud of the Group as we process claims promptly and fairly.



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