January 16, 2014 Issue: #35



QualCare ChangesTheir Name to Qual-Lynx

As of January 1, 2014, QualCare Workers' Compensation Nurse Case Management, Bill Repricing and Intake Teams have joined with the Qual-Lynx Third Party Claims Administrative Team.

The QualCare Provider Network will remain with, QualCare, Inc.; however, the specific services, which you are currently contracted with QualCare Inc. (from the Departments listed in the above paragraph), will now be provided under the QualLynx name.

Qual-Lynx would like to assure our members that there will be no interruption in service nor will there be any change in the personnel that you are currently assigned. Additionally, all phone numbers and fax lines will remain the same. You will also be able to continue to utilize the e-mail addresses that you are currently using however, you may note a change from name@qualcareinc.com to name@qual-lynx.com. Utilizing either e-mail address will enable your correspondence to reach the appropriate party at their organization.

If you have any questions, please let us know!



Member Services

<u>Lisa White</u> Member Services Manager

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Sr. Member Services Representative

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Sr. Member Services
Representative

Keith Skeba

Member Services Training Supervisor

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Lauren Schilling

Communications Specialist

For More Information:

Visit us at

NEPHA Hotline Question of the Month

Is it OK for applicants to attach a resume to an employment application and write "see resume" instead of completing the information in detail on the application? I've been told that the information needs to be written on the application because it is a legal document.



Click Here for the Response

Sincerely,

The Member Services Team

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