



# Crisis Management **Hotline**



## **NJSIG School Violence Response Hotline** **866-923-6568**

**NOTE: These consultation services are NOT A REPLACEMENT FOR 9-1-1 ASSISTANCE**

The New Jersey Schools Insurance Group (NJSIG) has teamed up with Crisis Management International, Inc. (CMI) to provide assistance to school administrators following an act of school violence.

If you experience an act of school violence, CMI's highly trained crisis response team can provide you with phone and/or on-site consultation in the following areas:

- Strategic Crisis Leadership
- Emergency Management
- Crisis Communications
- Grief Counseling for staff, students and parents
- Security personnel
- IT Disaster Recovery
- Disaster Cleanup Services
- Private Investigation Services
- Threat of Violence Consultation

The consultation provided as part of this service is intended to help school leadership work with local responds to accelerate response and recovery efforts for the schools and their communities.

When you dial the NJSIG School Violence Hotline, the specialty trained Crisis Coordinators will collect information about the incident including:

- Contact information of caller
- Time, date and location of incident
- Nature of the incident
- Immediate needs
- Special information or requests of the school

The Crisis Coordinator will help assess the situation and assemble the appropriate resources based on the needs of the school. The response team will work with the school leadership throughout the response and recovery process as needed.

### Insurance Coverage:

As part of your coverage through the NJSIG, your first hour of consultation services will be provided at no cost to your school. Then, after the **\$25,000** deductible has been met per incident by the school, the School Violence Insurance policy covers all crisis response costs up to **\$250,000**.